



# CaptionCall®



## Helping You Stay Connected

Whether it's a grandchild, friend or just getting important details on a call that you may have difficulty hearing or understanding, CaptionCall gives you the peace of mind to know that you will never miss a word again!

### at Home & Work



### and On the GO



CaptionCall Mobile

for iPad Users

## Visit us during the conference to learn more about CaptionCall for you or a loved one

NARFE Chapter Leaders: Please stop by and pick up your individual chapter CaptionCall program info kit to take back and share in your community

Professional certification of hearing loss and the need for captions to use the phone effectively are required to receive the CaptionCall service and phone at no cost. There are no monthly fees or contracts. Connection to basic high-speed internet is required. The captioned telephone industry is regulated by the Federal Government through the Federal Communications Commission (FCC). Only registered users with hearing loss can use the device with the captions on. IP Captioned Telephone Service may use a live operator. The operator generates captions of what the other party to the call says. These captions are then sent to your phone. There is a cost for each minute of captions generated, paid from a federally administered fund. No costs are passed along to individuals who qualify.

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